

A Lecturer's Toolbox: A 'Just-in-Time' Approach for a High Quality First Year Student Experience

Pacific Rim, First Year in Higher Education Conference 2009, Townsville

Claire Macken

Lecturer, School of Law

Joint Appointee, Faculty of Business and Law/ Institute of Teaching and Learning

Deakin University, Victoria

claire.macken@deakin.edu.au

The Unit.

- MLL110 Law, Society & Civil Rights (Introduction to Law)
 - Me Unit Chair / lecturer
- 450 students
 - 200 face-to-face at my campus + 250 in 2 other campuses and also offered online for off-campus
- Mostly school-leaver students ('high achievers'(?))
- Monday lecture 12-2pm

• And ... Friday lectures 4-6pm. 😊



Setting the Scene: Around the year 2005 News from our previous fronts...

"This has been the worst teaching experience of my entire life. I dreaded Fridays." – former MLL

110 lecturer

Student legend has it that in one MLL110 lecture, the lecturer crouched down on the floor sobbing, whilst students threw paper planes and pens towards the lecturer

In 2006, a (former) law academic resigned from the Law School and gave away teaching because of MLL110

Student Evaluation— Q5 'Was this Unit Well Taught'? (Burwood)

2005 - 1.88/5.00 (lowest in the University)

2006 - 2.76

(different lecturer / mean: 3.8)

2007 - 2.80

(different lecturer)

(End of 2007) "Claire, we would like you to lecture MLL110 Law Society and Civil Rights".



Captain Von Trapp: I don't know how much the abbess told you. You are the twelfth governess. I trust you will be an improvement on the last one. She stayed only two hours.

Maria: What's wrong with the children, sir?

Captain Von Trapp: Nothing is wrong with the children, only the governesses ...

The Sound of Music

My Battleplan

Subject knowledge.

Teaching Skills / Implement transition program.

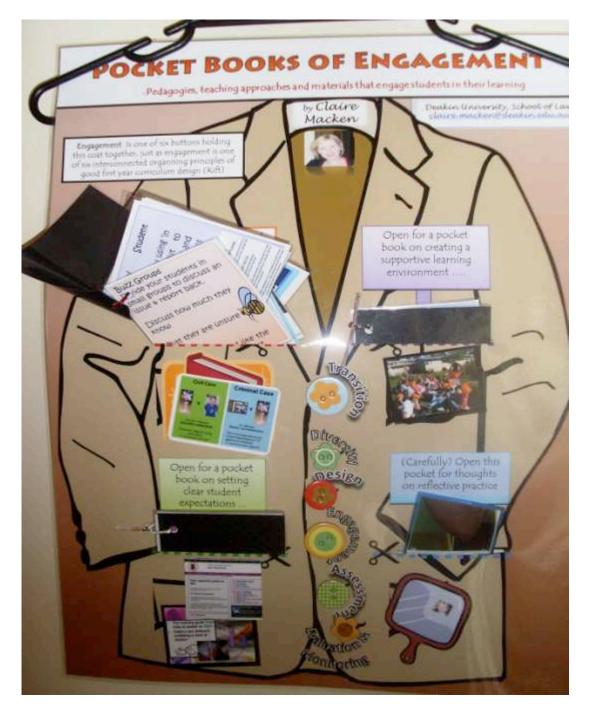
Personality (the 'right' person for the job?).

Interpersonal Relationships.

Research/Teaching Nexus.

- the 5 common attributes of excellent university lecturers (Kane et al p.292)

- = Student engagement (method)
- = enhanced learning (objective)
- = 'just-in-time' approach for high quality student learning



Based on transition objectives
Now articulated in inter alia, Kift's six interconnecting transition principles

. . .

My interpretation of the Kift Transition Pedagogy

And beginning with a 'snapshot' of a 1st year student from the literature

(Krause et al, 2005):

- Conditional & uncertain to start
 - Needs to juggle work & study
 - Enjoys intellectual challenge etc
 - but further informed by considerations of student diversity

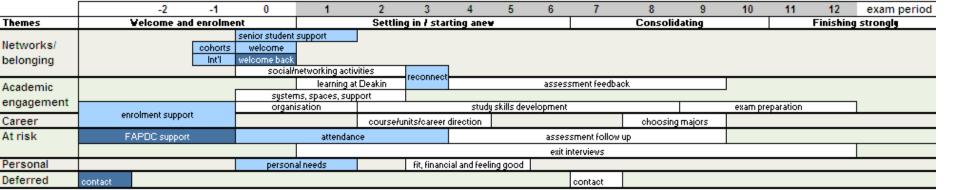


... and in the context of a complementary institutional transition program:

Deakin University's 12 month transition plan for commencing on campus students

commencing students continuing students both Trimester 1 -3 -2 -1 10 11 exam period Settling in Enrolment **V**elcome Consolidating Themes Finishing strongly senior student support Networks/ DRC welcome Int'l belonging welcome back social/networking activities reconnect learning at Deakin assessment feedback Academic systems, spaces, support engagement organisation studu skills development exam preparation enrolment support Career course/units/career direction At risk attendance assessment follow up exit interviews Personal fit, financial and feeling good personal needs Deferred contact

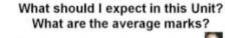
Trimesters 2 and 3



Stage One – Orientation to Week 3

overwhelmed, lots of info!, stress, anxiety, tension, but a positive outlook, enthusiastic! (Krause et al, 2006) Do I need to be SUPER-

What should I expect? ... and what's expected of me in a law degree at Deakin?



Unit Chair & Burwood Co-ordinator - Claire Macken Guest lecturer Burwood - Oscar Roos Lecturer Geelong & Off-Campus (Audiostream) - Ben Hayward Lecturer Warmambool - Margaret Brock Tutors Burwood - Patricia Perlen (other days) & Kay

Tutor Geelong - Bruce Lindsay

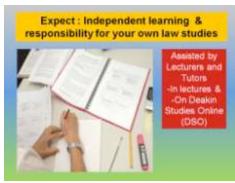
Librarians (Legal Research Module): Frank Ponte (Burwood) Helen Wood (Geelong) Dorothy Rooney (Geelong/Warrnambool)







Home Page Faculty of flusiness and Live BRAINY to study law?!

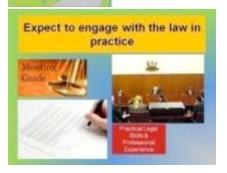






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*Lise of on-line resources for flexible



And from now (throughout Trimester!)



and until week 6 of Trimester ... 'FYI' First Year Information email

(based on Infoflow)

From: Claire Macken [claire.macken@deakin.edu.au]

To: Recipient list suppressed:

Cc:

Subject: FYI: Welcome to Week Two, First Year Law at Deakin

FYI - First Year Law Information

2- minutes of hints, tips & ideas for MLL110 Law, Society & Civil Rights delivered direct to your email inbox once-a-week from Claire Macken!

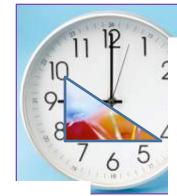
Hi everyone at the Burwood campus in MLL110,

Well this week we are starting to work on the skills of legal research and writing. Don't forget to bring the essay Friday!' - we are all going to **get started** on the essay, to be continued in tutorials in week two. The essay quest from DSO in the ASSESSMENT icon: www.deakin.edu.au/dso

Stage Two— Weeks 4 - 10 De-Stressed! How to Study Law Groups Planning Time for Your Law Studies

loss of momentum, frustrated, a 'failure', challenging +h are doing (Eijkman, 2002), feelings of inadequacy, c (Hillman 2005), consider withdrawing from cours





De-Stressed! How to Study Law Groups Effective Reading in Your Law Studies

Go to a Chapter of your Textbook. Any chapter!, or

Claire Mackett - daire macketill deaking da at

cont flor next \$-10 mirroles **writting** a **plant** for this enably acquirer of \$-4 bream. What do you worst in cross

Optional VISIT TO PARLIAMENT Information

In Topic 6 Lew Society & Civil Rights we study legislation, including the parliamentary process in Statute. This process is described in Topic 6 of the Study Guide entitled 'Legislation'. Victoria at the Parliament of Victoria, located at

Parliament House, Spring Street. Melbourne, Victoria

In a tour of Parliament House, a guide will take you on a tour of Parliament, including the Legislative Council and Legislative Assembly, the two Chambers of Parliament in which Victorian laws are passed.



> Read > Read

Next ... read Brainstorm! W



And ... keeping it interesting

Interesting lectures, engaging materials, quality explanations, clear student expectations, relevance of unit to law degree – consistently & often



with quality assessment to drive student learning

Developing criterion-referenced marking guides
 Sample annotated essays (fail – HD)
 Clearly articulated expectations

Liaison librarians on each campus take lectures on legal research skills 'Three' forms of feedback: Self-reflection, individual, group – early enough for improvement

MLL 110 LAW SOCIETY & CIVIL RIGHTS 15% WRITTEN PAPER MARKING CRITERIA

c) A reference list totally 5% of your mark, attached and submitted with your written e

Australian Guide to Legal Citation. The reference list must be submitted with your essay on

- 1		CHITERION		HIGH DISTINCTION	DESTENCTION	CHEDEL	PASS	UNDER 10% FAIL		
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		n from their					SHED HOST BUILD	random	ark at	A. C.
		s Generation	 A compulsory 30% essay assessment, comprised of 3 separate components. a) A legal research module totalling 10% of your mark. The test is online, available in D Online and opens on Friday 27 March 2009. You must complete this test by Friday 3 // 							36%
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07.At	otho	behalf, they city is need a Islander at		500 word written essay say must be submitted			g one of the question			
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ESSAY SAMPLE THREE - with mar

In the beginning, the beginning of what? Before the F shorigines of Australia and the white community of An W. Howard and his administration to produce a formal government. Theses are hold general statements will expressed and contains grantmatical errors. This per forcible removal of young aborigine children from their known in more current media as "The Stolen Generatio the views of the current media, a lawyer is concern there is no legal analysis and no reference to a legal

In the aftermath of the National seport, The Federal Geneliminate a burden of responsibility on their behalf, theof the utolen generation. Says who? Authority is need the Manister for Aborginal and Torres Strati Islander at report are you referring to? This speech spacked a gas community. The entire community? When? Where? They who did? demanded not only an apology for The Government denying the total existence of The Stolen C the time John Howard continued to repudate asying 'so

Community. Howard said that by saying sorry would hold the government liable and open for compensation claum.

April 2009.

Compensation.

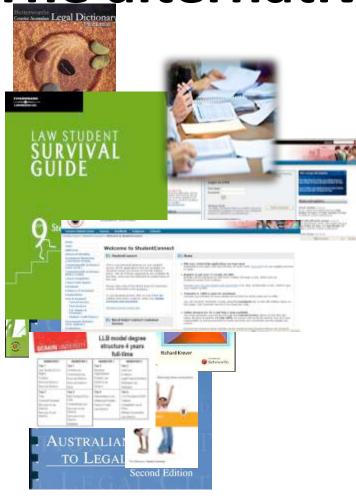
Stage Three – Weeks 11 – end of trimester

concern for end-of-trimester assessments, a need for a strong sense of purpose and belief in own abilities (Asmar et al, 2000)



Salar Street

The alternative to just-in-time?



An 'info' dump ...!



Work it out for yourself.

Roll Up! News from our student evaluations Sem 1 2008

"Absolutely loved Law Society and Civil Rights. **Great lectures** and tutorials. Very happy with the standard of this unit."

"This is an essential introduction to a daunting new environment and is handled very well by all the staff, who are approachable and friendly... the atmosphere and the support were the best aspects by far."

"Law, Society and Civil Rights is always the highlight of my week. Thankyou!"

SETU – Q5 'Was this Unit Well Taught'? (Burwood)

2005 - 1.88

(29.6% agree unit is well taught)

2006 - 2.76

(different lecturer)

2007 - 2.80

(different lecturer)

2008 - 4.50

(94.6% agree unit is well taught)

2009 -?

Help for those in state of shock

Stachel Lebihan

When the romanticised view of studying law — instilled by television shows like Scoton Legal and Law and Order — dians for first-year students and reality kicks in, Deakin University is using a transition program to put them back on track.

Deskin's law school introduced a transition program — dubbed Destressed — at the first semester of the accelerate year to teach students the skills needed to study law.

Claire Macken, a first-year lecturer who spearheaded the initiative, said many first-year law students had littleides what they were getting themselves into.

The fundamental skills used in studying law were reading, critical analysis and writing.

When students had to knuckle down to the first units of an undergraduate degree – contract law and theories of commercial law, "they realise it's not as exobe as they have imaged originally", Ms Macken unid. "In fact you are often reading a lot of very heavy material, and it's often quite a shock to those entering

The time commitment is often the biggest shock for new undergraduates, as it the difference between university study and high school study.

the degree."

The informal Destressed study skills sessions acted as a clearing house for any issues students were attriggling with – from disability resource services to time management, she said.

Launched this year, the school ran weekly sessions which usually focused on development of a particular skill. Attendance was optional, but Ms Macken said the rooms were pucked.

Deakin's bachelor of law students are also required to participate in a Practical Legal Skills program to improve their knowledge of the law learned in class. The program tests four key skills moot court presentations, witness examination, mediation, and arbitration.

During the first year of study students are given a commercial law most problem to work on, and they visit and present at the Magistrates Court in either Melbourne, Geeleng or Warmanbool

Other parts of the program – which are spread out over the four to five years of a law degree – involve students participating in a witness

The aim is to make students think on their feet in terms of legal council.

examination, mediation and arbitration, usually appearing before practising solicitors and barrissers.

Ms Macken said the aim was to make students think on their feet in terms of legal counsel.

The Practical Skills program will be incorporated this week within a wider faculty of hunness and law program — Professionals Week which will run from August 18 to 22.

During the week students in the faculty of business and law's five schools — the business school, school of management and marketing, school of information systems, school of law, and school of accounting, economics and finance — will participate in a wide range of workshops, seminars and events aimed to develop the practical skills needed in business and law.

About 70 events will be held across the university's three compuses.

Deakin takes the stress out of first-year law Rachel Lebihan, page 34

The Deakin first year transition program in law was also in

The Financial Review,

18 August 2008

Evaluation: But ...

Where does a lecturer draw the line?

And what is my role?

<phone call>

Claire, I've decided to end it all...

3 Key Lessons Learnt

1. Just-in-Time!

Transition must be integrated and include social, academic and personal support at discipline-level, underpinned by institutional models & support

2. Pocket-books of Engagement

'Tucked away' teaching strategies, only pulled out for the purpose of student learning

3. Courage

Step out of your old lecturing shoes for a moment!

"To master anything ... Requires effort. But it does not require unpleasant effort, drudgery. The main task of any teacher is to make a subject interesting." (Ramsden page 94 quoting Sayer 1943: 9)

Clarifications? Ideas?

